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# Fort Myers call center opens \$21M facility, plans 350 jobs

Pay starts at \$16 an hour for positions at Alta Resources.

By [Mark Gordon](#) | 9:00 a.m. April 27, 2023



Alta Resources announced its Skyplex project in 2019.

Courtesy rendering

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Global call center giant Alta Resources plans to hire at least 350 employees, for full- and part-time positions associated with its new, \$21 million Skyplex building in Fort Myers.

Positions, according to a statement, are for remote or in-office. Pay starts at \$16 to \$19 per hour for the customer service and sales positions.

The company is hosting a job fair Wednesday, May 10, where Alta hiring professionals will be available for immediate, one-on-one interviews, as well as to answer questions and provide information about the company. On-the-spot job offers will be made, the company says. In addition, the first 50 applicants who complete an interview at the job fair will receive a \$50 Amazon gift card.

Alta, according to the statement, is seeking candidates who have customer-focused personalities, strong communication skills and the desire to deliver high-quality service. Interested candidates who are unable to attend the job fair or wish to apply early online are encouraged to visit [AltaResources.com/FL](https://AltaResources.com/FL).

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The May 10 job fair will be held from 8 a.m. to 7 p.m. at 13180 Paul J Doherty Parkway, Fort Myers, 33913

Neenah, Wisconsin-based Alta supports Fortune 500 companies in the automotive, insurance, entertainment and sports apparel industries in a variety of business-process outsourcing and back-office tasks, including sales, customer care and fulfillment. It first opened a Lee County office in 2013, and in 2019 [it announced it would be building a new facility](#), in the Skyplex commercial development just south of Southwest Florida International Airport.

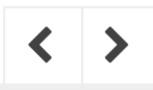


AUTHOR

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Mark Gordon is the managing editor of the Business Observer. He has worked for the Business Observer since 2005. He previously worked for newspapers and magazines in upstate New York, suburban Philadelphia and Jacksonville.

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